MAJOR PROJECT FINDINGS

**Question 1**

**Figure 1**

A pie chart illustrates that 47% of the respondents that answered the questionnaires was familiar with identity theft while the remaining 53% said that they were not familiar with the term identity theft.

**Question 2**

**Figure 2**

A pie chart shows that a mere 55% of the respondents think that identity theft is a major issue in Jamaica while the other 45% of respondents think that identity theft is not a major issue in Jamaica.

**Question 3**

**Figure 3**

A pie chart displays that 65% of the respondents have never been a victim of identity theft but the other 35% of respondents said that they were victims of identity theft.

**Question 4**

**Figure 4**

A pie chart shows that 51% of the respondents know someone in Jamaica that have been a victim of identity theft while the other 49% of respondents indicated that they don’t know anyone that have been a victim of identity theft.

**Question 7**

**Figure 5**

A pie chart demonstrates that 73% of the respondents believe that identity theft is mostly conducted over the internet. 13% indicated that it was in person that people conducted identity theft while the remaining 14% said it was over the phone.

**Question 8**

**Figure 6**

A bar graph point out that majority (288) of the respondents are of the view that pins for debit/ credit card are fairly secure while a mere 32 of the respondents said that they were not sure. 93 of the respondents indicated that the pin was very secure and the other 123 said the pins were not very secure.

**Question 9**

**Figure 7**

A pie chart shows that 71% of the respondents believe that the government is not doing enough to combat identity theft in Jamaica while only 29% said that the government was doing enough to combat identity theft.

**Question 10**

**Figure 8**

A pie chart demonstrates that 70% of the respondents do not trust the government with their person information but the remaining 30% of the respondents do trust the government with their person information.

**Question 11**

**Figure 9**

A bar graph shows 190 of the respondents feel more comfortable with providing a phone number to a third party to prevent identity theft, 193 was more comfortable with providing their email address, 105 was comfortable with give their TRN, 34 was comfortable with bank information, 7 said none while 10 indicated other.

**Question 12**

**Figure 10**

A pie chart demonstrates 25% of respondents indicated that they would update their information every two years and monthly respectively. 23% of the respondents said quarterly, 18% said annually and 9% said every five year

**Question 13**

**Figure 11**

A pie chart shows that 54% of the respondents would be comfortable if a bank use a third party to validate their identity while 46% indicated that they would not be comfortable with the service

**Question 15**

**Figure 12**

A bar graph illustrates that 170 respondents prefer to be contacted by a phone call regarding their personal data, 132 indicated they prefer text message, 150 said they prefer email and 84 said other.

**Question 16**

**Figure 13**

A column chart shows that majority (219) of the respondents would preferred to combat identity theft using automatic communication (SMS/Email). 190 of the respondents indicated they preferred to use biometrics and 127 said they preferred to use phone call to verify the individual.

**Question 17**

**Figure 14**

A column chart shows that 180 of the respondents said they would pay $1100-$2000 a month to a third party to protect their identity, 137 of the respondents was will to pay $600-$1000 a month, 133 respondents indicated that they would pay the third party $0-$500, 53 of the respondents said they would pay $3000-$6000 and 33 respondents indicated they would pay $7000-$10000.

**Question 18**

**Figure 15**

A pie chart shows that majority (62%) of the respondents fall in the age group 19-30, 15% was between 46-55, 16% was between 31-45 and the remaining 7% was in the age group 56-65.

**Question 19**

**Figure 16**

A pie chart shows 57% of the respondents were males while the remaining 43% was female